COMPANY PROFILE

♦ In business since 1993
♦ Over 5000 employee benefit specialists in North America
♦ Benefits offered to thousands of businesses and associations across North America
♦ Specializing in employee benefits & identity theft solutions
♦ Committed to excellence in service and support

Employee Benefit Specialists

♦ Founded by Harland C. Stonecipher in 1972
♦ Ranked as one of Forbes’ 200 Best Small Companies in America, six of ten years
♦ Corporate office in Ada, Oklahoma
♦ Over 1.5 million members in North America

LegalShield

Worry Less. Live More.

♦ National network of professional law firms who are paid in excess of 100 million dollars each year
♦ Over 50,000 corporate clients

Kroll is the world’s leading risk consulting company
♦ Founded in 1972 by Jules Kroll
♦ Headquartered in New York
♦ Annual revenues in excess of 1 billion USD
♦ Operates in 65 cities and 33 countries with over 3,800 employees
♦ Kroll maintains a superior expertise in monitoring credit and restoring the lives of identity theft victims
Lost Time = Lost $$$
Why do thousands of businesses currently offer legal and identity theft protection plans to their employees?

1. The Federal Trade Commission (FTC) reports that identity theft has been the number one consumer complaint for 15 consecutive years, with over 12.6 million victims a year.¹

2. The average identity theft victim can spend hundreds of hours in the process of restoring their identity. Much of this time must be spent during normal business hours.²

3. Seven out of ten employees experience at least one legal event a year. Out of the employees who experienced an event, 69% have experienced two or more. Less than one third of these employees used an attorney to resolve their issue.³

4. The average employee takes 13 days a year off work, and spends nearly $1300 personally to deal with legal life events.⁴

5. Seven out of ten employees said they would find a legal plan to be a useful benefit.⁴

6. Legal plans can save employees hundreds of dollars in legal fees, help them make timely and accurate decisions, reduce personal and family stress, and help them achieve more productive goals!⁴

7. Recent studies suggest that as many as 3.5 million children have already fallen victim to identity theft in the United States. This number is expected to grow considerably in the coming months.⁵

Sources:
1. 12.6 Million Reasons Why Identity Theft Matters, ABCNews.com
2. Consumer Fraud and Identity Theft Complaint Data, FTC Report
4. National Studies by Gartner Research and Harris Interactive press release
**COMMON TYPES OF IDENTITY THEFT**

**CREDIT**
Only 16.5% of identity theft deals with credit card fraud. New federal laws provide much less protection for consumers and victims of identity theft. Victims can now be liable for credit card charges that are not disputed within 60 days—even if they are unaware that the fraudulent account exists! The best way to prevent this type of fraud is continuous monitoring of credit.

**DRIVER’S LICENSE**
A major area of identity theft is fraudulent reproduction of a victim’s driver’s license. A reproduced driver’s license can be used to open bank accounts, secure mortgages, obtain passports, for identification at a traffic stop, etc. Every day thousands of fraudulent driver’s licenses are used in the US.

**SOCIAL SECURITY**
An identity thief may or may not use the victim’s information for credit related issues. Often a social security number will be used simply to gain employment. This causes major problems with the Social Security Administration and the IRS. Over 10,000,000 social security numbers are bought and sold every six weeks!

**MEDICAL**
There are over 47 million Americans without health insurance. Medical ID Theft occurs when a thief checks into a hospital using someone else’s identity, often to use medical insurance benefits to obtain thousands of dollars in medical services. The real problem is that the victim’s medical records can now be altered, with the thief’s information substituted, creating a life-threatening situation.

**CRIMINAL/CHARACTER**
In a recent study, 62% of identity theft victims reported they had warrants issued for their arrest. Victims may unknowingly have numerous warrants in their name for crimes they never committed. Many victims don’t find out until they are pulled over for a routine traffic stop, and subsequently taken to jail. Identity theft is the only crime in America where victims are guilty until proven innocent.
Identity theft has been the top consumer complaint filed with the FTC for 15 years straight. Victims are spending an exorbitant amount of time and money dealing with it. The criminals are getting smarter and they’re not going away. That’s why you need a company that’s more than a website. You need an established institution that understands all the potential threats, how to prevent them and how to restore any damage done.

**MONITOR MORE OF WHAT MATTERS**

IDShield monitors your identity from every angle, not just your Social Security Number, credit cards and bank accounts. They ensure everything connected to you is safe, even your social media accounts. If any change in your status occurs, you receive an email update immediately.

**COUNSEL WHEN YOU NEED IT**

ID Shield’s identity specialists are focused on protecting you. They are available to provide you with a complete picture of identity theft, walk you through all the steps you can take to protect yourself and answer any questions. Plus, they are available 24 hours a day, every day, in the event of an identity theft emergency. They are always there to help, no matter what.

**RESTORE YOUR IDENTITY COMPLETELY**

IDShield is the only company with an exclusive partnership with Kroll, the worldwide leader in theft investigative services. If a compromise occurs, your licensed private investigator contacts you immediately and begins restoring your identity to exactly the way it was. Best of all, you have the peace of mind of being covered by IDShield's $5 Million Service Guarantee – the best in the industry!
WHAT SETS THIS SERVICE APART?

IDShield protects a person before, during, and after they become a victim. Today there are several types of identity theft protection plans, most of which boast big claims of protection, but many plans do very little when it comes to restoring a person’s identity. Here is a brief summary of the different types of protection plans that are available in the market today:

**Monitoring Plans**
Credit monitoring is the single best method to detect financial identity theft, but credit monitoring plans typically do not provide restoration of a victim’s identity.

**Reimbursement Plans**
Under these types of plans victims may get reimbursed for their out-of-pocket expenses, but still have to do all or most of the restoration work themselves.

**Fraud Alert Services**
Some services offer to put a Fraud Alert on your Credit Report. This may help to prevent Financial ID Theft, but not any other area. Also in a recent study, victims reported that Fraud Alerts were ignored in one out of every five cases!

**Restoration Plans**
Restoration plans assist in actually restoring a victim’s identity. While most plans only offer telephone assistance, IDShield offers the member an opportunity to sign a limited power of attorney, thus allowing fraud specialists to restore the victims’ identities on their behalf! The result? The member spends substantially less time and money in the process of restoration.

When an employee becomes a victim of identity theft, they will normally also encounter legal issues as well, and access to an attorney 24/7 may be critical. By combining IDShield with LegalShield, your employees will have one of the most comprehensive benefit plans available today!
Preventive Law
- Legal advice on an unlimited number of issues (24/7 emergency access)
- Letters and telephone calls
- Legal contract & document review
- Mortgage document preparation

Motor Vehicle
- Assistance with moving violations anywhere in the U.S.
- Driver’s license services
- Defense of criminal charges
- Personal injury collection assistance

Family Law
- Uncontested adoption representation
- Uncontested name change representation
- Uncontested divorce and separation representation

Estate Planning
- Preparation of last will and testament
- Preparation of living will and healthcare power of attorney
- Annual updates included

Trial Defense
- Defense of civil actions
- Pre-trial and trial assistance
- IRS audit representation

25% Preferred Member Discount
- 25% Discount from the attorney’s standard hourly rates for services not covered under the membership

Summary of Benefit Only. See plan contract for complete details, limitations and exclusions.
THE BOTTOM LINE...

Offering Legal and Identity Theft Plans to Your Employees Has a Positive Financial Impact on Your Company!

♦ Education is one of the best ways to prevent identity theft. For this reason, Harvard Risk Management Corporation offers an identity theft workshop for employees. Offering this workshop alongside our plans, benefits all employees by showing them concrete ways to protect their own identities. We also explain some of the most common scams thieves are using to steal identities, so your employees can leave this workshop better informed, more knowledgeable, and increasingly prepared to stop identity theft in their own lives and in the workplace. Better yet, this workshop is offered at no direct cost to your company.

♦ Because employees have attorneys to take care of personal legal issues (contract reviews, speeding tickets, telephone consultation, etc.) they are less likely to take time off work to deal with them, thereby keeping them on the job and more productive.

♦ By offering a legal plan an employer can substantially reduce employee stress and sick leave.

♦ If an employee becomes a victim of identity theft they will typically use day time hours to go through the process of restoration. The average victim will spend hundreds of hours restoring their identity.

♦ By offering IDShield, businesses create an automatic early warning system for potential data breaches that may occur within the company. Furthermore, because of the identity restoration feature an employer can substantially mitigate damages caused by a data breach.

♦ Legal plans have been shown to reduce employee litigation against an employer and the plan does not pay one penny for an employee to sue an employer, past or present.

♦ These plans can be offered as an employee benefit at absolutely no direct cost to an employer. As a result, your business saves money without spending money!
# PLAN PRICING AND FEATURES

## Plan Features

- Benefit is Portable at Same Rate: YES
- Section 125 (Pre-Tax): NO
- Contract Period for Coverage: NONE
- Enrollment Fee Per Employee: WAIVED
- Online Access for Members: YES
- Mobile App for Ease of Access: YES

## Best Value!

<table>
<thead>
<tr>
<th>Plan Type</th>
<th>Weekly Individuals</th>
<th>Weekly Family</th>
<th>Monthly Individuals</th>
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Phone Consultation: Nevada residents limited to 50 hours of telephone consultation per year.

Letters and Phone Calls: A letter or phone call per subject matter is available if advisable in the members Provider Law Firm’s sole discretion.

Contract and Document Review: Nevada residents limited to 5 personal legal documents reviewed per year.

Will Preparation: Trust preparation is available at a 25% discount. A standard will with yearly updates provided for the primary member at no additional cost. Covered family members can also have their Will prepared and/or updated at no additional cost.

Motor Vehicle Legal Services: These services are available 15 days after enrollment. Representation under this benefit is provided when the member has a valid driver’s license and is driving a properly licensed motor vehicle. Any fines and court costs are the member’s expense. Pre-existing conditions, charges of DUI/DWI related matters, drug-related matters, hit-and-run related charges, leaving the scene of an accident, and unmeritorious cases are excluded. Commercial vehicles with more than two axles are not covered. These services are limited to two and one-half (2½) hours of lawyer time per claim and do not include the filing of a lawsuit and exclude personal injury and property claims that exceed $2,000. However, the member may receive a 25% discount and consult with their Provider Law Firm under the toll-free consultation benefit for any exclusions under this benefit.

Trial Defense Services: This coverage applies only to the named member and spouse. Divorce, separation, annulment, child custody or other divorce-related matters, bankruptcy, charges of DUI/DWI, drug-related matters (whether prescribed or not), hit and run, leaving the scene of an accident and civil or criminal charges occurring as a result of operating a commercial vehicle with more than two axles are not covered under this benefit, but are covered by the preferred member discount. Additional exclusions under this benefit: Being named in a civil lawsuit or having criminal charged filed against you because you are listed as an owner, management or associate of the business and you had no direct involvement with the act or matter that gave rise to the lawsuit or criminal charge. Those charges are covered with our preferred member discount. If the lawsuit was filed because of something that occurred prior to your membership or because of conditions that were reasonably anticipated or foreseeable prior to your enrollment, then the lawsuit is excluded from your Trial Defense benefit. This exclusion applies even if the lawsuit is filed after you become a member. These lawsuits are covered with your preferred member discount. Class actions, interventions or amicus curiae filings in which the covered member is a party (or potential party) are excluded. Also, this coverage does not include garnishment, attachment or any other appeal. Your Provider Law Firm has the right to determine whether or not your claim or defense to a matter will prevail in court or is frivolous or without merit. This includes deciding whether or not to appeal any judgment or decision. The member’s Provider Law Firm also has the right to present their claim or defense according to their independent professional judgment. LegalShield will not influence or attempt to modify how the Provider Law Firm provides their professional services.

IRS Audit Legal Services: Does not cover business tax returns, garnishment, attachment or any other appeal, class actions, interventions or amicus curiae filings, charges of fraud tax or income tax evasions, Trust returns, payroll and information returns, partnerships, corporation returns or portions thereof that are included in the member’s tax returns, pre-existing conditions - Where member has been notified by the IRS prior to enrollment, and services rendered by an enrolled agent. Coverage includes the return due on April 15th of the first membership year.

Preferred Member Discount: Depending on the members legal needs, a retainer may be required by their Provider Law Firm prior to services being rendered under this discount. The Provider Law Firm is responsible for determining the amount of the retainer and any other anticipated costs. Other costs the member may incur include fines, court costs, penalties, expert witness fees, bonds, bail bonds, and any out-of-pocket expenses. These costs are the members responsibility and are not included as part of membership benefits. The Provider Law Firm cannot provide any legal services until payment of the retainer and other costs have been made. If a member needs representation in court, they must notify their Provider Law Firm at least five business days in advance so they may prepare for their case.

24/7 Emergency Access: This coverage will not apply in situations involving: Any matter in which the member is alleged to be under the influence of or impaired by alcohol, intoxicants, controlled substances, chemicals or medicines. Alleged domestic violence or alleged stalking. Assistance in making, posting, or obtaining bond, bail, or other security required for release. The benefits of the LegalShield membership are subject to conditions imposed by the retaining or questioning authority, which may not allow for the member’s Provider Law Firm to communicate with them on an immediate basis.

Residential Loan Document Assistance: Mortgage documents, (as required of the borrower by the lending institution) prepared by your Provider Law Firm for the purchase of your primary residence. Available once each membership year for your primary residence. All information necessary for the preparation of the documents must be provided to your Provider Law Firm at least five business days prior to the closing date.

Family Matters: One (1) uncontested name change per membership year. Uncontested name change is defined as a name change in which all consents are attainable and the name change is not contested or challenged. This service is available 90 consecutive days from the effective date of your membership. Representation by your Provider Law Firm for uncontested adoption proceedings is available 90 consecutive days from the effective date of your membership. Uncontested adoption is defined as an adoption in which all parties have agreed in writing to the adoption, all required consents are attainable and the adoption is not contested or challenged. Representation by your Provider Law Firm for uncontested legal separation or uncontested civil annulment, if available in the state of your primary residence, is available 90 consecutive days from the effective date of your membership. Uncontested separation is defined as a separation in which neither you nor your spouse is represented by separate counsel and all issues are agreed upon in writing by the parties without negotiation by your Provider Law Firm. This service also provides coverage for representation by your Provider Law Firm for uncontested divorce proceedings. Uncontested divorce is defined as a divorce in which neither you nor your spouse is represented by separate counsel and all issues are agreed upon in writing by the parties without negotiation by your Provider Law Firm, net assets of the marriage are under $500,000 and no division of retirement benefits or QDRO is applicable. This service is available 90 consecutive days from the effective date of your membership.

This is a general overview of your legal plan coverage for illustration purposes only. The benefits described are not available in all states and Canadian provinces. See a plan contract for complete terms, coverage, amounts, conditions and exclusions.
IDShield gives a member easy access to the resources they need to understand their credit ratings and to fight back if an identity thief threatens their financial standing. This benefit is designed to alert a member to suspicious account activity, and to restore any resulting damage to their credit history.

1. Credit Report Through TransUnion
A member’s credit standing is one of their most important financial assets. It not only affects their ability to get credit, it often dictates the interest rate at which they can borrow. It can also affect their ability to purchase insurance or to find employment. Some insurance companies and prospective employers use a credit rating to gauge a person’s sense of responsibility.

Experts recommend that you review your credit report regularly. IDShield makes it easy. Members are entitled to an up-to-date credit report from TransUnion at no additional charge.

A detailed analysis of a member’s Personal Credit Score is available every quarter.

2. Continuous Credit Monitoring Through TransUnion
With an IDShield membership, a member’s credit files will be monitored through TransUnion daily. Suspicious activity will be brought to their attention, providing them with early detection. A member will also receive prompt notice if any new accounts are opened in their name or if negative notations are added to their credit report.

Privacy Monitoring
IDShield monitors not just your Social Security Number, credit cards, and bank accounts, but also Black Market Website Surveillance (internet monitoring,) IRC (internet relay chat) channels, court records, payday loan, chat rooms, peer to peer sharing networks, and social feeds for a member’s Personally Identifiable Information (PII.) When an exact match for the monitored information is found, the member is alerted with an email notification. The detail of the alert can be accessed through the member dashboard on www.myidshield.com.

3. Fraud Restoration Service
Any discrepancy in a member’s credit report should be addressed at once. A member can call the Customer Service Department at the designated IDShield number and explain their concerns. If it is identity theft, our fraud investigators will assist them every step of the way. A Fraud Restoration package with complete and detailed materials, aids, and instructions will be rushed to the member.

If they sign a Limited Power of Attorney, they will be entitled to Enhanced Restoration Services. Kroll will work with them to determine the extent of the fraud in their credit and regarding their identity. On the member’s behalf, Kroll will issue fraud alerts to the three major credit repositories, the Federal Trade Commission, the Social Security Administration, and the United States Postal Service. Kroll will work with the bureaus, creditors, and collection agencies to restore the member’s credit accuracy with regard to their identity theft issues. If necessary and reasonable, Kroll will work with law enforcement, the department of motor vehicles, and other organizations to resolve the member’s identity theft issues.

If the member declines the Limited Power of Attorney, they will receive Basic Consulting Services. Kroll will work with them to determine the extent of the fraud in their credit and regarding their identity. Kroll will provide them with contact information and procedures for the organizations they will need to work with. Kroll will provide sample letters and forms and be available to the member through a toll-free phone number for assistance and advice throughout the process of restoring their identity.

Identity theft that occurred prior to the membership enrollment or any situations relating to a business identity are not covered. Identity Restoration will not apply if the identity theft is the result of a dishonest, criminal, malicious, or fraudulent act the member, their spouse, or their child participated in, directed, or had knowledge of. Restoration services will not be provided for a preexisting, known stolen identity event. The membership must be active and current to receive restoration services. Plan benefits do not cover financial losses arising from the identity theft.

For a full list of disclosures and exclusions, please consult the IDShield material provided by LegalShield™.
Q. How do we get started?
A. The first step will be to schedule an enrollment time with your employees. The presentation of this benefit takes approximately 15 minutes.

Q. Is there a contract for the membership?
A. No, most of the employees will keep this benefit because they are seeing value in using it, not because of a contract.

Q. What liabilities does offering this benefit create for our company?
A. Offering a legal and identity theft plan to your employees does not increase your company liabilities. However, by offering this benefit a company can substantially reduce liabilities from a data breach and lost work time.

Q. Can we distribute flyers to see who may be interested?
A. We have tested the effectiveness of flyers and emails with several large companies and have found that they are ineffective. In a recent survey of over 1,000 employees, 70% responded they would find a legal plan to be a useful benefit.

Q. Do we have to worry about annual rate increases?
A. In over 40 years of business LegalShield has never increased the cost of membership for their existing customers.

Q. What is the minimum amount of employees that need to participate in the benefit in order to set up a payroll deduction?
A. Five employees.

Q. Can employees that join the company after the initial enrollment date participate in this benefit?
A. We will provide new employee information packets to you for new hires or those that miss the initial enrollment. We can also re-service the group annually, or as often as you request.